

## Quality Improvement workshop

9<sup>th</sup> November 2017

**Facilitators: Prof Ashok K Deorari, Dr Asim Mallick, Dr Sushma Nangia, Dr Suman Rao, Dr Anu Sachdeva, Dr Kavita Sreekumar, Ms Meena Joshi, Ms Shakuntla**

Time	Topic	Speaker
8:30 to 9:00 AM	Registration	
9:00 to 9:30 AM	Inaugural Session QI need and importance for modern day healthcare; Objectives for today's meeting	Dr Ashok K Deorari
9:30 to 10:15 AM	Case study Simple story about QI – How a team addressed a problem and provided better care by implementing a selected change	Dr Asim Mallick
10:15 to 10:30 AM	<b>Step 1 – Identifying a problem, forming a team and writing an aim statement</b>	Dr Kavita Sreekumar
10:30 to 10:45 AM	Poster walk during tea	Ms Meena Joshi and Ms Shakuntla
10:45 to 11:45	Group work* Forming how to decide what quality problem to fix and how to work as a team	Group facilitators moderate
11:45 to 12:00 PM	Brief presentation of each group and feedback	
12:00 to 12:15 PM	<b>Step 2 – Analyzing and measuring quality of care</b>	Dr Sushma Nangia
12:15 to 1:15 PM	Group work* Exercise using tools to analyze QoC	Group facilitators moderate
1:15 to 1:30 PM	Brief presentation of each group and feedback	
1:30 to 2:30 PM	<b>Lunch</b>	
2:30 to 2:45 PM	<b>Step 3 – Developing and Testing Changes</b>	Dr Suman Rao
2:45 to 3:45 PM	Group work* Exercise on developing and testing ideas to improve care	Group facilitators moderate
3:45 to 4:00 PM	Brief presentation of each group and feedback	
4:00 to 4:15 PM	Poster walk during tea	Ms Meena Joshi and Ms Shakuntla
4:15 to 4:30 PM	Game	Dr Anu Sachdeva
4:30 to 5:00 PM	Sustaining Improvement The way forward QI vs. Research	Dr Ashok K Deorari

\*Each group will be facilitated by two facilitators