



AIIMS

WHO -CC

**Capacity Building Workshop for Quality Improvement**  
 Improving facility-based care around child-birth  
 22-24 August, Colombo, Sri Lanka

PROGRAMME

<b>August 22<sup>nd</sup>, 2017 (Tuesday)</b>		
<b>Training of Trainer's</b>		
<b>Time</b>	<b>Session</b>	<b>Comments</b>
09:00-09:15	<b>Introduction to the workshop</b>	
09:15-09:30	<b>Role of Facilitators</b>	
09:30-10:00	Brief on POCQI manuals and case study	<i>Learn contents of Learner's &amp; Coaching Guide. Share a success story on QI</i>
<b>Improvement Process: Steps</b>		
10:00 -10:10	<b>Step -I : Picking a problem and forming a team</b>	Learn use of power point and flip charts
10:10-11:00	<b>Group work</b>	Learning skills to facilitate group work using self reading, self evaluation and feedback. Facilitate group activity on prioritisation matrix.
11:00 -11:30		Tea/Coffee
11:30 -11:50	<b>Step -II : Developing a measurement system</b>	<i>Review 5 why's, flow chart, pareto, fishbone, indicators</i>
11:50 -12:20	Group work	Learn skills of drawing run charts and interpreting process flow figures interpreting fish bone
12:20 -12:30	<b>Step -III : Developing change ideas .testing changes</b>	<i>How to select change ideas &amp; How to test small changes under strict control and study (1) implementation of change idea and (2)measure process/outcome</i>
12:30 -13:00	<b>Group work</b>	
13:00 - 14:00		Lunch
14:00 - 14:10	<b>Sustaining and spreading success</b>	<i>Sustaining improvement</i>
14:10 - 14:40	Videos -AV podcast Team work, Run chart, Pareto	Learn facilitation of A-V aid and lead discussion
14:40 - 15:30	<b>Interpretation of Run Charts Developing Run Chart/Control Charts on computer</b>	Interactive small group work using pen and flipcharts
15:30-16:00		Tea/Coffee
16:00-17:00	<b>Assignment of task for Day 2 &amp; 3</b>	<i>Who will facilitate what - Roles and responsibilities for Day 2 &amp;3 for facilitators</i>
<b>Home work</b>	<b>Prepare to facilitate next Two days with concrete, simple, doable, with quick turn about time QI project with Teams</b>	

**Capacity Building Workshop for Quality Improvement**  
*Improving facility-based care around child-birth*

**August 23<sup>rd</sup> 2017 (Wednesday)**

**Facilitators: Sri Lankan Master Trainer's from Day1**

Supported by **Facilitators from AIIMS WHO-CC will help**

<b>Time</b>	<b>Session</b>	<b>Comments</b>
09:00-09:15	<b>Introduction to the workshop</b>	<i>What and why</i>
09:15-09:30	<b>Concepts in Quality of care</b>	<i>Concept clarification</i>
09:30-10:00	<b>Case study</b>	<i>Simple story about QI - how a team addressed a problem and provided better care by implementing a selected change</i>
<b>Improvement Process: Steps</b>		
10:00-10:10	<b>Step -I: Picking a problem and forming a team</b>	<i>How to pick an aim, how to write an aim statement</i>
10:10-11:00	<b>Group work</b>	
11:00-11:30	Tea/Coffee	
11:30-11:50	<b>Step -II : Developing a measurement system</b>	<i>Review 5 why's, flow chart, pareto, fishbone, indicators</i>
11:50-12:20	<b>Group work</b>	
12:20-12:30	<b>Step -III: Developing change ideas .testing changes</b>	<i>How to select change ideas &amp; How to test small changes</i>
12:30-13:00	<b>Group work</b>	<i>Examples</i>
13:00-14:00	Lunch	
14:00-14:10	<b>Sustaining and spreading success</b>	<i>Sustaining improvement</i>
14:10-14:40	<b>Videos -AV podcast Team work, Run chart, Pareto</b>	
14:40-15:30	<b>Sharing of experience from health facilities</b>	<i>Teams from AIIMS Understand what hospital teams did, hear from them especially on the issues discussed during the day</i>
15:30-16:00	Tea/Coffee	
16:00-17:00	<b>Group work</b>	<i>Working on own improvement project</i>
<b>Home work</b>	<b>Think about the solutions to problem you wish to address</b>	

**Capacity Building Workshop for Quality Improvement**  
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**August 24<sup>th</sup> 2017 (Thursday)**

**Facilitators: : Sri Lankan Master Trainer's**  
Supported by **Facilitators from AIIMS WHO-CC**

<b>Time</b>	<b>Session</b>	<b>Comments</b>
<b>Applying the step-wise approach</b>		
09:00-10:00	<b>Group work</b>	<i>Working on own improvement project</i>
10:00-10:30	<b>QI game Rocket &amp; Pin exercise</b>	<i>Coming up with good change ideas , study ,act</i>
10:30-11:00	<b>Tea/Coffee</b>	
11:00-12:00	<b>Group work Continued</b>	<i>Working on own improvement project</i>
12:00-13:00	<b>Group work Continued</b>	
13:00-14:00	Lunch	
14:00-15:30	<b>Plenary Feedback on QI projects</b>	
15.30-16:30	<b>Valedictory , Tips on practicing the QI for the first time, Next steps</b>	

**Important Note**

*Day 1- Eight Master Trainer's will be trained (4 Obstetricians and 4 Pediatricians)*

*Day 2 & 3- Six volunteer Sri Lankan Trainer's will facilitate another 40 participants (Teams of 6 or 7) from their hospital, they would be supported by **Facilitators from AIIMS WHO-CC***

After six to eight weeks completed QI projects will be presented to Family Health Bureau